

**CUSTOMER INFORMATION**

Name:

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Address:

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Phone:

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Mobile:

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Date of Installation:

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Film type(s) used:

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Customer Signature

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**DEALER INFORMATION**

Independent Dealer Stamp

Dealer Signature

Date

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\*Please keep this warranty form. This combined with the original invoice is your proof of purchase and must be presented with any claim.

## **Residential / Commercial Limited Warranty**

**Congratulations!** You have chosen the ultimate in protection and comfort by using solar control window films, selected for you.

Window Films are warranted to the purchaser against cracking, peeling, delamination or demetallisation when properly installed and maintained on suitable interior surfaces of glass by an independent dealer. The warranty is limited to 10 years\* from the date of the installation and is non-transferable. In the event that the film fails, to comply with the warranty terms as indicated, your dealer will replace the film at no cost to you.

### **Warranty limitations**

This warranty does not apply to improperly cared for film, high humidity environment (such as condensation), glass breakage or seal failure conditions. Film exposed to UV by open windows or doors or from UV entering through unprotected glass can shorten the life of the film and is not covered by warranty. Workmanship is warranted by the independent installer.

\*Installing warranty replacement film will not renew or extend the original warranty coverage time periods.

- Solar Bronze film warranty is limited to 4 years.
- Exterior application of Anti-Graffiti or external solar control film warranty is limited to 2 years.
- Coloured or decorative film, applied to internal glass 2 years, facing exterior 1 year.

### **Film Care**

After installation you may notice a hazy appearance when you look through the film. Water pockets may also develop as the film cures. This is to be expected and is caused by the barrier nature of the film. Complete dry-out should occur within 30-60 days depending on the amount of sunlight, humidity and heat directed upon the window.

Do not clean the film during this drying period.

Once the film is dry you may clean the film with a soft lint-free cloth, mild soap and water solution. We recommend the use of a damp microfiber cloth for best results. Silicone film cleaners provide enhanced clarity and durability. Avoid cleaning in direct sunshine.

Please do not use bristle brushes, ammonia based or abrasive cleaners on the film side of the glass, as they may damage the film and void your warranty.